Alcove
Addiction Recovery for Women

RESIDENT SUPPORT WORKER

Help Women Build Stability, Confidence, and Recovery.

Alcove Addiction Recovery for Women is looking for Resident Support Workers who are passionate about supporting women in recovery through compassionate care, structure, accountability, and trauma informed practice.

This is a dynamic frontline role within a residential treatment environment where no two days are the same. Resident Support Workers play a critical role in supporting daily operations, resident wellbeing, and recovery focused programming.

What You'll Do

- Provide trauma informed support and supervision to residents
- Foster a safe, respectful, and recovery-oriented environment
- Support daily programming, routines, meals, and structured activities
- Assist with medication observation and wellness monitoring
- Support conflict de-escalation and crisis response
- Maintain documentation and communicate effectively with the treatment team
- Support housekeeping, laundry, and shared living responsibilities
- Monitor safety concerns and escalate issues appropriately

What We're Looking For

- Experience in addiction, mental health, residential treatment, or supportive care settings
- Strong interpersonal and communication skills
- Ability to maintain professional boundaries and manage challenging situations with empathy
- Knowledge of trauma informed and recovery-oriented practice
- Team oriented mindset with strong organizational skills
- Working knowledge of the 12 Steps of Alcoholics Anonymous strongly preferred

Required Qualifications

- Diploma or certificate in Social Work, Addictions Studies, Psychology, or a related human services field, or equivalent experience
- Current First Aid & CPR
- WHMIS and Naloxone Training
- Criminal Record Check with Vulnerable Sector Search
- Child Intervention Record Check
- Nonviolent crisis intervention or de-escalation training preferred

Position Details

- Full time and part time opportunities available
- Evening, overnight, and weekend shifts may be required
- Class 5 license with a clear driver's abstract is required

Join a team that is committed to helping women rebuild their lives in a supportive and recovery focused community.